GRC ToolsTM version 5.0 DLL COM component manual Version 2006-<mark>3</mark>-1





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About GRC ToolsTM

Many companies now have address databases containing addresses from many different countries, and many of these are increasingly being used for cross-border mailings. Up to now, however, there have been problems in using and outputting this data given the differences in language, format and expectations within and between these different countries.

GRC Tools[™] is designed to resolve many of these problems. Based on many hundreds of man-hours of work with, and analysis of, international databases, this software is a painless way of assuring accuracy and consistency in address databases for different countries.

GRC Tools[™] works on two premises - that data should be **consistent**, and that data should be **accurate**. Though address formats differ to such an extent between countries that consistency throughout a database are said to be achievable only at the expense of accuracy, **GRC Tools**[™] ensures consistency and accuracy on a country and/or language region level.

Achieving **consistency** on a country/language level enables you as a database manager to make your data more accessible (easier to find) as you know the format in which the data will be stored. It enables macro-changes to data such as telephone numbers to be made without excess hassle and, very importantly, it will dramatically increase your ability to locate and weed out duplicates, thus saving potentially enormous amounts of money in printing and mailing costs, and increasing the productivity of the database.

By working on a country/language level, consistency need no longer be achieved at the expense of **accuracy**. Nothing is more irritating to the person to whom you are mailing than being addressed in the wrong language, or being addressed in the wrong way. These are highly emotional points for many people and can dramatically reduce the value of any mailing that you do. Furthermore, format the address in the wrong way, and the mailing may never reach its intended recipient and be returned as undeliverable.

GRC Tools™ ensures consistency and accuracy without losing flexibility.

GRC Tools[™] is a set of modules which gather data from lookup tables and change your data file according to what it finds there. These lookup tables have been formulated, based on a great deal of research, to make the data accurate on the basis of country or language area.

You are strongly advised to read the section on each module before running it to understand fully what it will do to your data.

GRC Tools[™] has been thoroughly tested. However, as a highly flexible program unexpected problems can always occur. As needs and requirements differ greatly between users, and modules may be run in combinations not expected by the program, there is a small chance that changes may be made that you do not expect or do not want.

It is highly advisable to back-up any data files over which you wish to run GRC ToolsTM. Remember that GRC ToolsTM changes data. The author disclaims any responsibility for damaged data caused by the use or misuse of this program.

Should you have any comments or suggestions for improvements to **GRC Tools**[™], we would be delighted to hear of them.

Countries have been chosen for inclusion in **GRC Tools**[™] on a pragmatic basis, and on postal and address

requirements. The list excludes countries with a claim to independence or which are *ipso* facto independent and includes some dependent territories. The parameters for inclusion have been that in terms of address systems a clear distinction can be made in some respect for the country or territory concerned.

Technical Requirements

GRC Tools[™] requires:

- An IBM compatible computer with 486 50 MHz processor or higher
- Mouse
- 10 MB RAM
- DOS version 3.1 or higher
- Microsoft Windows version 95 or higher, or Microsoft Windows NT 3.51 or higher.
- 50 MB of disk space

For **GRC ToolsTM**, for each data string being processed, you must know:

• a country code

Installation

The **GRCTools**TM DLL may be installed in any directory. However, the installation directory MUST have a daughter directory call lu which contains the lookup table data.

The files XICRCORE.DLL and MSVCRT.DLL should be written to your c:\windows\system directory. MSVCRT.DLL is a C++ runtime file, so if a newer version of this file already exists in your c:\windows \system directory, you do not need to replace it.

Summary of the modules

GRC Tools[™] works on standardising names and addresses on a modular basis. Below is a summary of the modules, in the order in which they should be run for optimal quality, and the type of data upon which they work:

Data processing

Process	String contents
Split string	Any alpha-numeric string
Trim leading spaces	Any alpha-numeric string
Trim final string	Any alpha-numeric string
Remove non-numeric characters	Any alpha-numeric string
Remove punctuation	Any alpha-numeric string
Remove double spaces	Any alpha-numeric string
Remove postal code country code	Postal code
Parse thoroughfare type	Any alpha-numeric string
Format postal code	Postal code
Assess postal code validity	Postal code
Write corrected postal codes	Postal code
Locate postal codes	Postal code, any alpha-numeric string
1	likely to contain a stray postal code
Locate postal codes (incl. format)	Postal code, any alpha-numeric string
	likely to contain a stray postal code
Assign language regions	Uses postal code and street address data
Remove accents	Any alpha-numeric string
Remove quotation marks	Any alpha-numeric string
Add apostrophes (French)	Any alpha-numeric string
To upper case	Any alpha-numeric string
To mixed case	Any alpha-numeric string
To mixed case - address	Street address data
To mixed case - other	Any alpha-numeric string, not street
	address
Move articles	Company name
Standardize "and" strings	Company name
Standardize abbreviations	Company name
Standardise abbreviations - names	Personal name
Standardize company types	Company name
Standardize department strings	Department data
Parse post office box numbers	Any alpha-numeric string which could
	contain stray postbox numbers, usually
	street address fields
Standardize thoroughfare strings	Street address data
Move/parse building numbers	Street address data
Parse house number suffix	House number data
Add/remove commas	Street address data
House number/letter format	House number/street address data
Parse/standardize sorting code	Any alpha-numeric string which could
	contain stray sorting codes, usually postal
	town fields

Parse/Standardise place names	Any alpha-numeric address string likely
	to contain a settlement name
Parse/assign provinces	Any alpha-numeric string which could
	contain stray province names
Assign provinces/regions	Uses postal code data
Assign regions	Uses postal code data
Parse/standardize forms of address	Any alpha-numeric string which could
	contain stray forms of address data,
	usually personal name fields
Standardize job titles	Job title

Country codes

The **GRCTools** DLL requires a country code to be sent to its modules along with the string to be processed. This country code must be the three-letter internal **GRCTools** code, as listed below in the final column.

			GRCTools
			country
Country name	ISO 2	ISO 3	code
Afganistan	AF	AFG	AFG
Albania	AL	ALB	ALB
Algeria	DZ	DZA	ALG
American Samoa	AS	ASM	AMS
Andorra	AD	AND	AND
Angola	AO	AGO	ANG
	AI	AIA	ANU
Antigua & Barbuda	AG	ATG	ANT
Argentina	AR	ARG	ARG
Armenia	AM	ARM	ARM
Aruba	AW	ABW	ARU
Australia	AU	AUS	AST
Austria	AT	AUT	AUS
Azerbaijan	AZ	AZE	AZE
	BS	BHS	BAH
	BH	BHR	BAR
	BD	BGD	BAN
5	BB	BRB	BAB
	BY	BLR	BEO
	BE	BEL	BEL
5	BZ	BLZ	BEI
	BJ	BEN	BEN
	BM	BMU	BER
	BT	BTN	BHU
	BO	BOL	BOL
	BA	BIH	BOS
<u> </u>	BW	BWA	вот
	BR	BRA	BRA
	VG	VGB	BVI
5	BN	BRN	BRU
	BG	BGR	BUL
•	BF	BFA	BUK
	MM	MMR	BUR
	BI	BDI	BUU
Cambodia	KH	KHM	САМ
	СМ	CMR	CAE
Canada	CA	CAN	CAN
Cape Verde Islands	CV	CPV	САР
	KY	СҮМ	CAY
Central African Republic	CF	CAF	CEN
Chad	TD	TCD	СНА
	CL	CHL	СНІ
	CN	CHN	CHN
	CX	CXR	CHR
Cocos (Keeling) Islands	CC	CCK	COC
Colombia		COL	CLO
	KM	COM	COM
Congo (Brazzaville)	CG	COG	CNG
	50	500	5110

Cook Islands CK COK COO Costa Rica CR CRI COS Croatia HR HRV CRO Cuba CU CUB CUB Cyprus CY CYP CYP Czech Republic CZ CZE CZE Denmark DK DNK DBN Dibouti DJ DJ DJ DJ Dominica DM DMA DOI DOM Dominica DM DMA DOI Dommica Dominica DM DMA DOI Dom Costaria The TH TL TL ET ET Cuador EC ECU ECU ECU ECU ECU Equatorial Guinea GQ GAQ EQA EST Esthipa EST Esthipa FI FIN FIN France FR FRA FRA FRA FRA FRA <tr< th=""><th>Congo (Kinshasa)</th><th>ZR</th><th>ZAR</th><th>ZAI</th></tr<>	Congo (Kinshasa)	ZR	ZAR	ZAI
Costa RicaCRCRICOSCroatiaHRHRVCROCubaCUCUBCUBCyprusCYCYPCYPCzech RepublicCZCZECZEDenmarkDKDNKDENDjiboutiDJDJDJIDominican RepublicDODOMDominican RepublicDODOMEast TimorTLTLSETIEcuadorECECUEGYEgyptEGEGYEGYEl SalvadorSVSLVELSEquatorial GuineaGQGNQEQAEritreaERERIERIEtatoniaEEESTESTEtatoniaETETHETHFaeroe IslandsFOFACFaeroe IslandsFKFLKFalkand IslandsFKFLKFrinch OuianaFRAFRAFrench PolynesiaPFPYFGabonGAGABGabnaGHGHAGabonGAGABGabanGHGHAGuadeloupeGPGLPGuadeloupeGPGLPGuadeloupeGPGLPGuadeloupeGPGLPGuadeloupeGPGLPGuadeloupeGPGLPGuadeloupeGPGLPGuineaGNGINGuineaGNGINGuineaGNGINGuineaGNGIN				
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El Salvador SV SLV ELS Equatorial Guinea GQ GNQ EQA Eritrea ER ERI ERI Estonia EE EST EST Ethiopia ET ETH ETH Falkand Islands FO FO FAL Filiji FJ FJI FIJ FJJ France FR FRA FRA French Guiana GF GUF FGU French Polynesia PF PYF FPO Gabon GA GAB GAB Georgia GE GEO GEO Germany DE DEU GER Ghana GH GHA GHA Gibralter GI GIB GIB Greendad GD GRU GRA Guadeloupe GP GL GUU Guinea GISau GIN GUI Guinea GISau GIN GUI Guadeloupe GP GL GUU				
Equatorial GuineaGQGNQEQAEritreaERERIERIERIEstoniaEEESTESTEthiopiaETETHETHFaeroe IslandsFOFROFAEFalkland IslandsFKFLKFALFijiF.JFJFJFranceFRFRAFRAFrench QuinaaGFGUFFGUFrench PolynesiaPFPYFFPOGabonGAGABGABGambia, TheGMGMBGAMGeorgiaGEGEOGEOGermanyDEDEUGERGhanaGHGHAGHAGibralterGIGIBGIBGreeceGRGRCGREGuadeloupeGPGPGUMGuamaaGUGUMGUMGuamaaGYGUYGUUGuineaGNGINGUGuineaGNGINGUGuineaGYGUYGUYHaitiHTHTHAIHondurasHNHNDHondurasHNHNDHondurasININDIndaaIRIRNIraqIRAIRAIraqIRAIRAIsaelILISRIsaelILISRItalyITTAItalyITITA				
EritreaERERIERIEstoniaEEESTESTEthiopiaETETHETHFaeroe IslandsFOFACFalkland IslandsFKFLKFALFijiFJFJFJFinlandFIFINFINFranceFRFRAFRAFrench GuianaGFGUFFGUFrench PolynesiaPFPYFFPOGabonGAGABGABGambia, TheGMGMMGAMGeorgiaGEGEOGEOGermanyDEDEUGERGhanaGHGHAGHAGibralterGIGIBGIBGreeceGRGRCGREGreenadaGDGRDGRAGuadeloupeGPGLPGUDGuineaGNGINGUIGuineaGNGINGUIGuineaGNGINGUIGuineaGNGINGUIGuyanaHNHNDHONHondurasHNHNDHONHondurasHNHNDHONIndiaININDINDIndiaININDINDIndiaININDINDIndiaININDINDIndiaININDINDIndiaININDINDIndiaININDINDIndiaININIRA <td></td> <td></td> <td></td> <td></td>				
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EthiopiaETETHETHFaeroe IslandsFOFROFAEFalkland IslandsFKFLKFALFijiFJFJFJFinlandFIFINFINFranceFRFRAFRAFrench GuianaGFGUFFGUFrench PolynesiaPFPYFFPOGabonGAGABGABGambia, TheGMGMBGAMGeorgiaGEGEOGEOGermanyDEDEUGERGhanaGHGHAGHAGibralterGIGIBGIBGreenceGRGRCGREGreendadGDGRDGRAGuadeloupeGPGLPGUDGuamGUGUMGUMGuineaGNGINGUIGuineaGNGINGUIGuineaGNGINGUIGuineaGNGINGUIGuineaHNHNDHONHondurasHNHNDHONHongryHUHUNHUNHondurasININDIndonesiaIDIDNIndoIRAIRAIraqIRIRNIraqIRIRNIsaelILISRIsaelILISRIsaelILISRIsaelILISR				
Faeroe IslandsFOFROFAEFalkland IslandsFKFLKFALFijiFJFJFJFJFinlandFIFINFINFranceFRFRAFRAFrench GuianaGFGUFFGUFrench PolynesiaPFPYFFPOGabonGAGABGABGambia, TheGMGMBGAMGeorgiaGEGEOGEOGermanyDEDEUGERGhanaGHGHAGHAGibralterGIGIBGIBGreenelandGLGRLGRNGreenadaGDGRDGRAGuadeloupeGPGLPGUDGuamaGUGUMGUAGuineaGNGINGUIGuineaGNGINGUIGuinea-BissauGWGNBGUBGuyanaHYHTHTIHoly SeeVAVATVATHondurasHNHNDHONHong KongHKHKGHOKHungaryHUHUNHUNIcaladININDIndonesiaIDIDNIndoIRAIRAIsaelIEIRLIsaelIEIRLIsaelIEIREIsle of ManISLIsraelILISRItalyITITAItalyITITA				
Falkland IslandsFKFLKFALFijiFJFJFJFJFinanceFRFRAFRAFrench GuianaGFGUFFGUFrench OlynesiaPFPYFFPOGabonGAGABGABGambia, TheGMGMBGAMGeorgiaGEGEOGEOGermanyDEDEUGERGhanaGHGHAGHAGibralterGIGIBGIBGreeceGRGRCGREGuadeloupeGPGLPGUDGuamaGUGUMGUMGuamaGUGUMGUMGuanaGNGINGUIGuanaGYGUYGUYHaitiHTHTIHAIHoly SeeVAVATVATHondurasHNHNDHONHong KongHKHKGHOKHungaryIDIDNINOIndonesiaIDIDNINOIraqIRIRNIRAIraqIQIRQIRQIralaININDISLIsaelILISRISRItalyITITAITA				
FijiFJFJFJFJFinlandFIFINFINFranceFRFRAFRAFrench GuianaGFGUFFGUFrench PolynesiaPFPYFFPOGabonGAGABGABGambia, TheGMGMGABGeorgiaGEGEOGEOGermanyDEDEUGERGhanaGHGHAGHAGibralterGIGIBGIBGreeceGRGRCGREGreendadGDGDGRNGreadaloupeGPGLPGUDGuamGUGUMGUMGuanaGTGTMGUAGuineaGNGINGUIGuineaGNGINGUIGuineaGNGNGUYHaitiHTHTIHAIHoly SeeVAVATVATHondurasHNHNDHONHong KongHKHKGHOKHungaryHUHUNHUNIndonesiaIDIDNIndonesiaIDINOIranIRIRNIsaelIEIREIsle of ManISLIsraelILISRItalyITITAItalyITITA				
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Japan	JP	JPN	JAP
Jersey	JE		JER
Jordan	JO	JOR	JOR
Kazakhstan	KZ	KAZ	KAZ
Kenya	KE	KEN	KEN
Kiribati	KI	KIR	KII
Kuwait	KW	KWT	KUW
Kyrgyzstan	KG	KGZ	KIR
Laos	LA	LAO	LAO
Latvia	LV		LAT
Lebanon	LB		LEB
Lesotho	LS	LSO	LES
Liberia	LR	LBR	LIR
Libya	LY	LBY	LIB
Liechtenstein	LI	LIE	LIE
Lithuania	LT	LTU	LIT
Luxembourg	LU	LUX	LUX
Macau	МО	MAC	МСА
Macedonia		MKD	MCE
Madagascar	MG	MDG	MAD
Malawi	MW	MWI	MAW
Malaysia	MY	MYS	MAA
Maldives	MV	MDV	MAV
Mali	ML	MLI	MAI
Malta	MT	MLT	MAL
Marshall Islands	MH	MHL	MAR
Martinique	MQ	MTQ	MAN
Mauritania	MR	MRT	MAU
Mauritius	MU	MUS	MAT
Mayotte	YT	MYT	MAY
Mexico	MX	MEX	MEX
Micronesia	FM	FSM	
Moldova	MD	MDA	MOL
			MON
Monaco			
Mongolia	IVIIN	MNG	MOG
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Montserrat		MSR	MOT
Morocco	MA	MAR	MOR
Mozambique	MZ	MOZ	MOZ
Namibia	NA	NAM	NAM
Nauru	NR	NRU	NAU
Nepal	NP	NPL	NEP
Netherlands Antilles	AN	ANT	NAN
Netherlands, The	NL	NLD	NET
New Caledonia	NC	NCL	NCA
New Zealand	NZ	NZL	NEW
Nicaragua	NI	NIC	NIC
Niger	NE	NER	NIE
Nigeria	NG	NGA	NIG
Niue	NU	NIU	NIU
Norfolk Island	NF	NFK	NOF
North Korea	KP	PRK	NKO
Northern Mariana Islands	MP	MNP	NMI
Norway	NO	NOR	NOR
Oman	OM	OMN	ОМА
Pakistan	PK	PAK	PAK
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			PAL
Panama			PAN
Papua New Guinea			PAP
Paraguay			PAR
			PER
Philippines	PH		PHI
Pitcairn Islands	PN	PCN	PIT
Poland	PL	POL	POL
Portugal	PT	PRT	POR
Puerto Rico	PR	PRI	PUE
Qatar	QA	QAT	QAT
Romania	RO	ROM	ROM
Russia	RU	RUS	RUS
Rwanda	RW	RWA	RWA
Réunion	RE	REU	REU
Saint Christopher & Nevis	KN	KNA	STC
Saint Helena	SH	SHN	STH
Saint Lucia		LCA	STL
Saint Pierre & Miquelon		SPM	SPM
Saint Vincent & The Grenadines		VCT	STV
Samoa	WS	WSM	WSM
San Marino			SAN
Sao Tome & Principe	ST	STP	SAO
Saudi Arabia		SAU	SAU
Senegal			SEN
Serbia	CS	SCG	YUG
Seychelles		SYC	SEY
Sierra Leone		SLE	SIE
Singapore			SIN
Slovakia	SK		SLO
Slovenia		SVN	SLV
Solomon Islands		SLB	SOL
Somalia	SO	SOM	SOM
Somaliland			SOA
	ZA	ZAF	SAF
			SKO
Spain	ES	ESP	SPA
		LKA	SRI
			SUD
Suriname			SUR
Swaziland			SWA
		SWE	SWE
Switzerland	CH	CHE	SWI
Syria			SYR
Taiwan			TAI
Tajikistan		TJK	TAJ
Tanzania		TZA	TAN
Thailand		THA	THA
Togo		TGO	TOG
Tokelau		TKL	ТОК
Tonga		TON	TON
Trinidad & Tobago		TTO	TRI
Tunisia		TUN	TUN
Turkey		TUR	TUR
· · ·		TKM	TUK
Turks & Caicos Islands			TCI
Tuvalu	ΤV	TUV	TUV

Uganda	UG	UGA	UGA
Ukraine	UA	UKA	UKR
United Arab Emirates	AE	ARE	UAE
United Kingdom	GB	GBR	UNI
United States	US	USA	USA
United States Virgin Islands	VI	VIR	VIR
Uruguay	UY	URY	URU
Uzbekistan	UZ	UZB	UZB
Vanuatu	VU	VUT	VAN
Venezuela	VE	VEN	VEN
Vietnam	VN	VNM	VIE
Wallis & Futuna	WF	WLF	WAL
Western Sahara	EH	ESH	WSH
Yemen	YE	YEM	YEM
Zambia	ZM	ZMB	ZAM
Zimbabwe	ZW	ZWE	ZIM



Countries have been listed in English. For the sake of clarity, please note that:

- *Kampuchea* is listed as *Burma*
- *Khmer* is listed as *Cambodia*
- Congo (north of the river Congo) is listed as Congo Brazzaville
- The Democratic Republic of Congo (south of the river Congo, ex-Zaire) is listed as Congo Kinshasa

Split string

Purpose: to split a field string at a given sub-string.

This is a general process that can be run on any character field. It splits a field at a specified sub-string. The data before the given string stays in the specified field, the data after is moved to a new field.

Example: Station House High Street, split after House produces Station House and High Street

Information required: For each string sent, specify the sub-string at which the split is to be made (include leading and/or trailing spaces, as required; note: casing is taken into account); and whether the split is to be made before or after the given sub-string

Parameters:

Sent string	The string to split
Sub-string	The string at which to split the sent string
Split point	0=split at back of sub-string; 1=split at front of sub-string

Returns

GRCReturnedstring	The sent string without the section split off from it
GRCSplitString	The string split from the sent string

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.splitstr("Station House High Street",' House ',0,
@GRCSplitString)
? GRCReturnedString
? GRCSplitString
Returns: Station House
High Street
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.splitstr("Station House High Street",' House ',1,
@GRCSplitString)
```

```
? GRCReturnedString
```

? GRCSplitString

? GRCSpiitString

Returns: Station

House High Street

Trim leading spaces

Purpose: remove spaces at the front of a string within a field

This is a general process that can be run on any character field. It removes leading spaces from the string within a field.

Example: "Station House, High Street" becomes "Station House, High Street"

Parameters:

Sent string	The string from which to remove leading spaces
Dent string	The string from which to remove leading spaces

Returns

Example code (Visual Foxpro)

```
close all
clear all
clear
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.trimleft(' - 17 Saint Helens Avenue')
? 'GRCReturnedString='+GRCReturnedString
```

Returns: - 17 Saint Helens Avenue

Trim final string

Purpose: to remove a user-defined character or string at the final position(s) of the string within a field, if it occurs there.

This is a general process that can be run on any character field. It removes a user-defined character or string at the final position(s) of the string within a field, if it occurs there.

Example: Station House High Street /, remove /, produces Station House High Street.

Information required: For each chosen field, specify the character or string to be removed.

Parameters:

Sent string	The string from which to remove leading spaces
String to remove	The string to remove from the sent string

Returns

GRCReturnedstring	The sent string with the given string to remove removed
-------------------	---------------------------------------------------------

Example code (Visual Foxpro)

```
close all
clear all
clear
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.trimlast('17 Saint Helens Avenue,',',')
? 'GRCReturnedString='+GRCReturnedString
```

Returns: 17 Saint Helens Avenue

Remove non-numeric characters

Purpose: to remove non-numeric characters from the user-specified fields.

This is a general process that can be run on any character string intended only to hold numeric data. It should be the first process to be run over address data for those countries where the postal code consists only of numbers, as the postal code is required for **GRC ToolsTM** in its correct format (without addition code or punctuation) for many other processes.

This process also removes spaces. As spacing may be needed in the postal codes of certain countries (e.g. 999 99 in Sweden) this spacing should be added after this process has been run and before running other **GRC Tools**TM processes that require the postal code.

Example: 23.45.67.89 becomes 23456789

Information required: hyphens (-) are often found in telephone numbers in certain countries like Germany, where they indicate a direct-dialled internal extension number. In other countries it may indicate a number of telephone lines - **33-37** for example, may indicate that lines ending in 33, 34, 35, 35 and 37 belong to this company. **GRC Tools**TM gives you the choice of removing or retaining hyphens for each field chosen.

Parameters:

Sent string	The string from which to remove non-numeric characters
Hyphen status	0=retain hyphens; 1=remove hyphens

Returns

GRCReturnedstring	The sent string without non-numeric characters (including
	or excluding hyphens)

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.nonnum("(1234)-5678-90",0)
? GRCReturnedString
```

Returns: 1234-5678-90

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.nonnum("(1234)-5678-90",1)
? GRCReturnedString
```

Returns: 1234567890

Remove punctuation

Purpose: to remove punctuation from the user-specified fields.

This is a general process that can be run on any character string. It removes punctuation from the field.

Example: I.C.B. Watford - Bakers Ltd. becomes I C B Watford Bakers Ltd

Parameters:

Sent string	The string from which to remove punctuation marks
Country code	GRCTools country code

Returns

GRCReturnedstring	The sent string without punctuation marks
0	

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.punc("L-o,n.d*o:n;--)())",'UNI')
? GRCReturnedString
```

Returns: London

Remove double spaces

Purpose: to remove double spaces from the user-specified fields.

This is a general process that can be run on any character field. It removes double spaces from the field.

Example: John W. Smith becomes John W. Smith

Parameters:

Sent string	The string from which to remove double spaces
Sent sunig	The string from which to remove double spaces

Returns

GRCReturnedstring	The sent string without double spaces
oneneusing	The bent build without double spaces

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.dspace("London NW1 4WW")
? GRCReturnedString
```

Returns: GRCReturnedString: London NW1 4WW

Locate postal codes Locate postal codes (incl. format)

Purpose: to search for postal codes in the sent string. The process *Locate postal codes* searches for postal codes that are correctly formatted, whilst *Locate postal codes (incl. format)* searches also for postal codes that may be incorrectly formatted (where a postal code would normally contain a space or a hyphen). Thus, the former process for The United Kingdom will locate the postal code *TW1 1AA*, whilst the latter will locate *TW1 1AA and TW11AA*.

Where a postal code is preceded by a postal country code (e.g. **CH-**1726) then the postal country code is also parsed with the postal code. This country code can be stripped from the postal code using the process *Remove postal code country code*. Postal codes followed by certain punctuation marks are also recognised and parsed.

For the **United Kingdom** only, you have the option of allowing abbreviated forms of postal codes. Especially in London, addresses are often given with only the outward (first section) of the postal code, e.g. **SW1** instead of **SW1 2AB**. Though these postal codes are technically incomplete, this option allows you to search also for these abbreviated postal codes.

Parameters:

Sent string	The string from which to parse the postal code
Country code	The GRCTools country code
Allow short codes	For The United Kingdom only, 1=allow short codes, 2=do
	not allow short postal codes

Returns

GRCReturnedstring	Sent string, unchanged
m.GRCReturnedPC	The parsed postal code
m.GRCReturnedPosn	The position in the sent string where the first character of
	the found postal code was located
m.GRCNewString	Sent string without the parsed postal code

Example code (Visual Foxpro)

```
m.GRCReturnedPc = ""
m.GRCReturnedPosn=0
m.GRCNewString=""
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.mpc('High Street, SW1 ','UNI',1,@m.GRCReturnedPc,
@m.GRCReturnedPosn, @m.GRCNewString)
*!* NOTE: To run "Locate postal codes (incl. format)" run otemp.incpc
? GRCReturnedString
? m.GRCReturnedPc
? m.GRCReturnedPosn
? m.GRCNewString
Returns:
                       High Street, SW1
GRCReturnedString
m.GRCReturnedPc
                       SW1
m.GRCReturnedPosn
                       14
m.GRCNewString
                       High Street,
```

Remove postal code country code

Purpose: to remove the postal country sorting code which sometimes precedes a postal code.

This process can be run on characters fields containing postal code data.

Example: GB-TW1 1AA becomes TW1 1AA B-1000 becomes 1000 CH1017 becomes 1017

Parameters:

Sent string	The string from which to parse the postal code
Country code	The GRCTools country code

Returns

Example code (Visual Foxpro)

oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.remcod('DK- 1000 COPENHAGEN,'DEN')? GRCReturnedString

Returns:

GRCReturnedString 1000 COPENHAGEN

Parse thoroughfare types

Purpose: to parse strings indicating thoroughfare types and other address type strings ("Street", "strasse", "rue", "house", "apartment", "zone" etc.) to user-defined fields.

Example: R. de Paris becomes rue/de Paris; Kölnstr. becomes Köln/straße etc.

Information required: For each string sent, **GRC Tools**TM needs to know whether to leave the thoroughfare type unchanged, to write it in its standardised form, or in its fullest form. For example, if the string being processed is *HIGH STR*, then its unchanged form is *STR*, its standardised form is *ST* and its full form is *STREET*.

If you choose to standardise the thoroughfare types or write them in their fullest form, then you may choose the case in which to write the data.

Finally, you need to specify at which end of the string **GRC Tools**[™] should start looking for the thoroughfare type.

Parameters:

Sent string	The string containing the postal code
Country code	The GRCTools country code
Standardisation form	1=unchanged, 2=standardised, 3=in full
Search end	'Back'=Back, 'Front'=Front
Case to return the data	1=Upper, 2=Mixed

Returns

GRCReturnedstring	Unchanged string as sent for processing
GRCBeforeString	String before found thoroughfare string
GRCToString	Found thoroughfare string
GRCAfterString	String found after thoroughfare string

Example code (Visual Foxpro)

```
GRCBeforeString=""
GRCAfterString=""
GRCToString=""
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.parsetfar("Berliner Str",'GER',2,'Back',2,
@m.GRCBeforeString, @m.GRCToString, @m.GRCAfterString)
?"Unchanged string = "+ GRCReturnedString
?"Before thoroughfare string string = "+ GRCBeforeString
?"Thoroughfare string = "+ GRCToString
?"After thoroughfare string = "+ GRCAfterString
Returns:
                      Berliner Str
GRCReturnedString
GRCBeforeString
                      Berliner
GRCToString
                      Straße
GRCAfterString
GRCBeforeString=""
GRCAfterString=""
GRCToString=""
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.parsetfar("rue de Paris", 'FRA', 2, 'Front', 1,
@m.GRCBeforeString, @m.GRCToString, @m.GRCAfterString)
?"Unchanged string = "+ GRCReturnedString
```

```
?"Before thoroughfare string string = "+ GRCBeforeString
?"Thoroughfare string = "+ GRCToString
?"After thoroughfare string = "+ GRCAfterString
```

Returns: GRCReturnedString rue de Paris GRCBeforeString GRCToString RUE GRCAfterString de Paris

Format postal code

Purpose: to add spaces or hyphens to postal codes which require them.

This process can be run on characters fields containing postal code data.

Example: 10100 becomes 10 100 TW11AA becomes TW1 1AA

Parameters:

Sent string	The string containing the postal code
Country code	The GRCTools country code

Returns

GRCReturnedstring	Sent string with a postal code in corrected format
-------------------	----------------------------------------------------

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.fpc('1018VV','NET')
? GRCReturnedString
```

Returns: GRCReturnedString 1018 VV

Assess postal code validity

Purpose: to check the validity of postal codes by analysing them for correct length, correct character type, the presence of invalid characters and the presence of foreign postal codes.

This process requires the postal code to be written in the sent string in the correct format and without the addition of country codes such as **F-75000** or **GB-W1A 4ZA**. I.e. these postal codes need to be written **75000** and **W1A 4ZA**.

For the **United Kingdom** only, you have the option of allowing abbreviated forms of postal codes. In London particularly, addresses are often given with only the outward (first section) of the postal code, e.g. **SW1** instead of **SW1 2AB**. Though these postal codes are technically incomplete, this option allows you not to mark these abbreviated postal codes as incorrect.

Parameters:

ł

Sent string	The string containing the postal code
Country code	The GRCTools country code
UK short postal codes	1=allow short postal codes for the UK; 2=do not allow short
	postal codes for the UK
Returned message	Returned message (empty if postal code is correct)

Returns

GRCReturnedString	Sent string, unchanged
m.GRCReturnedMessage	Message containing errors in postal code

Example code (Visual Foxpro)

```
m.GRCReturnedMessage= ""
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.pc('1000VV',NET,2,@m.GRCReturnedMessage)
? GRCReturnedString
? m.GRCReturnedMessage
```

Returns:

GRCReturnedString 1000VV m.GRCReturnedMessage Postal code must be 7 digits long; Digit 5 must be a SPACE; Digit 7 must be a CAPITAL LETTER

Assign Language Regions

Purpose: To assign a language to each address within the database file specified in multi-lingual countries.

Although it is often sufficient to know the country in which an address is located in order for **GRC ToolsTM** to run its processes, in certain countries where more than one language is spoken, there is a clash between certain aspects of addressing between each language, and therefore **GRC ToolsTM** needs to work on the basis of language areas. This process assigns language areas. Please note that this language area assignment neither relates to the language spoken by the person/people living or working at the address, nor the language that you might want to send information in. It specifies either the predominant language of the area where the address is situated, or, for bilingual areas or for addresses without a postal code, the language in which the address is written.

Information required: For each country, this process needs to know:

- the field to which the language code is to be written.
- the fields containing the street address (maximum two one may be left empty).
- the field containing the postal code

Parameters:

Postal code	The postal code
Street address1	The first street address string
Street address 2	A second street address string
Country code	The GRCTools country code
Returned language code	3-letter lower case ISO 639-2 language code. eng=English, fra=French, deu=German, ita=Italian, nld=Dutch,
	bil=Bilingual

Returns

GRCLanguageRegion	3-letter lower case ISO 639-2 language code. eng=English,
	fra=French, deu=German, ita=Italian, nld=Dutch

Example code (Visual Foxpro)

```
GRCLanguageRegion=''
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.lregions('1000','Parijs straat','','BEL',@GRCLanguageRegion)
?GRCLanguageRegion
```

Returns:

GRCLanguageRegion nld

Remove Quotation Marks

Purpose: to remove paired quotation marks from the user-specified field.

Example: "Dun Roamin" becomes Dun Roamin

This process searches for, and removes, double quotation marks.



Single quotation marks, found in addresses as apostrophes, are not removed.

If more than two double quotation marks are located within the same field, the process will not make changes to the field but will write the data to a file.

Parameters:

Sent string	The string to be processed
-------------	----------------------------

Returns

GRCReturnedString	The sent string without the quotation marks.
GRCAttentionRequired	0=String is OK; 1=quotation marks couldn't be
	automatically removed – attention is required

Example code (Visual Foxpro)

```
GRCReturnedString=''
GRCAttentionRequired=0
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.quotat(["Dunroamin""], @GRCAttentionRequired)
? GRCReturnedString
? GRCAttentionRequired
```

Returns: GRCReturnedString "Dunroamin"" GRCAttentionRequired 1

Example code (Visual Foxpro)

```
GRCReturnedString=''
GRCAttentionRequired=0
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.quotat(["Dunroamin'"], @GRCAttentionRequired)
? GRCReturnedString
? GRCAttentionRequired
```

Returns: GRCReturnedString Dunroamin GRCAttentionRequired 0

Add Apostrophes (French)

Purpose: To add omitted apostrophes into data strings.

This process searches for stand-alone occurrences of the letters 'L' and 'D' (in both upper- and mixed-cases) and, if followed by a vowel, 'H' or 'Y', an apostrophe is added.

Example: L HUYSMAN D AMIENS becomes L'HUYSMAN D'AMIENS

Although this process cannot differentiate between an aspirated and unaspirated aitch ('H'), the aitches found preceded by a stand-alone occurrence of a 'D' or 'L' are assumed to be unaspirated and therefore requiring the apostrophe. Note also that, except where occurring in the first 2 places of the string, the 'L' or 'D' preceded by another standalone character are assumed to be part of an abbreviation and are not given apostrophes. Thus **S A R L AMIENS** will <u>not</u> become **S A R L'AMIENS**.

Parameters:

Sent strin	σ	The string to be processed
Done Sering	5	The string to be processed

Returns

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.apost("L avenue de l hotel")
?GRCReturnedString
```

Returns:

To upper case

Purpose: to correctly translate the contents of the user-defined field from mixed- or lower-case to upper case.

This process checks also each accented character in order to assign a correct uppercase equivalent, depending on the country or language concerned.

Example: Rue du Récif in France becomes RUE DU RECIF Kölnstraße in Germany becomes KÖLNSTRASSE

There is a clash in the casing rules for Belgium between Dutch/German and French; and in Switzerland between German, French and Italian. For this reason, this process handles each language area differently. It is therefore necessary to have already written the language areas to the database table using the procedure *Assign language region* (unless the language region is already coded). When running this process for Belgium or Switzerland, you are required to specify the language region.

Parameters:

Sent string	The string to be processed
Country code	Country code
Language region	ISO 639-2 language code. eng=English, fra=French,
	deu=German, ita=Italian, nld=Dutch, bil=Bilingual

Returns

GRCReturnedString	The sent string in upper case

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.ucase("gérant ",'SWI','fra')
?GRCReturnedString
```

Returns: GRCReturnedString GÉRANT

To mixed case To mixed case - addresses To mixed case - other

Purpose: to correctly translate the contents of the user-defined field(s) from upper case to mixed (upper and lower) case.

The process *To mixed case* can be used for all fields. However, certain countries require two processes. These countries are those where there are *single character* prepositions within the language. For example, in French, a freestanding *A* could be an abbreviation but might also be the preposition *A* meaning *TO*. As the computer cannot distinguish these differences in usage, the process *To mixed case - cddresses* is used for data where abbreviations are unlikely to occur, such as the street address, and this assumes that free-standing characters such as *A* are prepositions and puts them into lower case. The process *To mixed case - other* assumes that free-standing characters such as *A* are abbreviations and leaves them in upper case.

Running this process over street addresses for countries where are single letter indicates a proposition, such as **a** in France, will result in letters which are part of the house number being put into lower case. Thus in France, **21** A would become **21 a** whilst **21 B** would remain unchanged. If this is undesirable, run the process *To mixed case - other* rather than *To mixed case - addresses* over the street address.

Abbreviations which are written with neither spaces nor commas in the field(s) defined cannot be distinguished by the process from other words, and will also be made into mixed case, i.e.

BBC Transmission Of Programmes Plc will become Bbc Transmission of Programmes PLC

This does not happen if abbreviations are consistently written with full stops or spaces, i.e. B.B.C. or B B C.

If the data in the field to be processed is already in mixed case, and you wish only to correct the casing, you can choose the *Respect original casing* option.

Choosing this option prevents the process from lower-casing the original data during processing, so

BBC Transmission Of Programmes Plc will become *BBC Transmission of Programmes PLC*

This option can <u>only</u> be used usefully if the data being processed is already in mixed case.

There is a clash in the casing rules for Belgium between Dutch/German and French; in Canada between French and English; and in Switzerland between German, French and Italian. For this reason, this process handles each language area differently. It is therefore necessary to have already assigned the language areas using the procedure *Assign language region* (or that the language areas already coded). When running a mixed-case process for Belgium, Canada or Switzerland, you are required to specify the language region.

Parameters:

Sent string	The string to be processed
Country code	Country code
Respect original casing	1=original casing is respected (i.e. NOT made first into
	lower case), 0= original casing ignored
Language region	ISO 639-2 language code. eng=English, fra=French,
	deu=German, ita=Italian, nld=Dutch, bil=Bilingual

Returns

GRCReturnedString The sent string in mixed case		
	GRCReturnedString	The sent string in mixed case

Example code (Visual Foxpro)

oTemp=CREATEOBJECT("grctools.grctools")

GRCReturnedString=oTemp.lcase("Überkoeln IM GMBH ",'SWI',0,'deu')

! Note: oTemp.lcase runs To Mixed Case and To Mixed Case Address. OTemp.lcase2 runs To Mixed Case Other ? GRCReturnedString

Returns:

GRCReturnedString Überkoeln im GmbH

Move Articles

Purpose: to move articles ("the", "a", "an") from one end of a string to the other, whilst standardising string format.

Example: Baker's Dozen, The or Baker's Dozen (The) become The Baker's Dozen or The Baker's Dozen becomes Baker's Dozen, The or Baker's Dozen (The)

Į.

- For moving of articles from the *FRONT* to the *BACK* of a string, this process is unable to distinguish between single-lettered articles (such as "a" in English) and abbreviations/prepositions/conjunctions. These occurrences are therefore <u>not</u> changed by this process. For example, A Baker's Dozen remains unchanged. However, these articles <u>can</u> be moved from the *BACK* to the *FRONT* of the address provided they are preceded by a comma or are in brackets. Thus Baker's Dozen (A) will become A Baker's Dozen.
- This process will only move the article from *BACK* to *FRONT* if it is the <u>last</u> string found on the line (to prevent articles which are part of sub-clauses within a field, such as **Ground Floor**, **The Smithson Building** from being affected).
- When an article is found by the process and a move has been made, the process looks no further it is assumed that only one article per field will be found.
- Articles moved are put into a standard format, as also are those already in place. I.e., if you are moving the article to the back, with a comma, those articles at the back between brackets will be altered to be at the back with a comma.

Parameters:

Sent string	The string to be processed
Country code	Country code
End of string to move article	1=from back to front; 0=from front to back
FROM	
Case to write data	1=UPPER CASE; 0=Mixed case
Include comma	If moving from front to back, 1=include a comma; 0
	=include brackets

Returns

GRCReturnedString	The sent string with the moved article
-------------------	----------------------------------------

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.article("Big Book Shop, The ",'UNI',1,0,0)
?GRCReturnedString
```

Returns: GRCReturnedString The Big Book Shop

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.article("The Big Book Shop ",'UNI',0,0,0)
?GRCReturnedString
```

Returns: GRCReturnedString

Big Book Shop (The)

Standardize "and" strings

Purpose: To standardize the different forms of the word AND (and symbol equivalents) in the local language.

Example: C. and A., C. + A. etc. becomes C. & A.

Care must be taken when using this process for countries where the word "and" consists of a single character, such as Italy ("e") and Spain ("y"). Whereas in most countries the lookup tables have been set to standardize the word "and" into the ampersand symbol ("&"), this is not the case for these countries as it is not possible to distinguish between the different uses of this single letter (as the word "and", as an abbreviation, etc.). For these countries therefore, the ampersand is standardised into the letter rather than the other way around.

For Switzerland there is a clash between Italian- and French/German-speaking areas. For Switzerland, therefore it is necessary to have assigned the language areas using the procedure **Assign Language Region** (or have the language areas already coded).

Parameters:

Sent string	The string to be processed
Country code	Country code
Language region	ISO 639-2 language code. eng=English, fra=French,
	deu=German, ita=Italian, nld=Dutch, bil=Bilingual
Case to write data	1=UPPER CASE; 0=Mixed case

Returns

GRCReturnedString	The sent string with the standardised article

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.andchng("Schmidt und Braun GmbH",'SWI','ger',1)
?GRCReturnedString
```

Returns: GRCReturnedString Schmidt U. Braun GmbH

Standardize abbreviations Standardize abbreviations - names

Purpose: to standardize the format of abbreviations and acronyms so that they either all have full stops or all have spaces.

Example: A B C D becomes A.B.C.D.; A.B. C. becomes A.B.C. or A.B.C.D. becomes A B C D; A B. C becomes A B C

.

This process cannot recognize abbreviations which have been entered into the database without either spaces or full stops, such as **BBC**. As certain countries have prepositions or conjunctions ('and') which themselves consist of a single character, standalone characters are not given a full stop with the process *Standardize abbreviations*. Thus **SILVIO Y DONNA SERVICIOS DE PUBLICIDAD SA** remains unchanged. However, the process *Standardize abbreviations* are not given a full stop to standalone characters, and should be run over fields containing personal names, so that initials can be correctly formatted. With this process, **Mr T Smith** would become **Mr T. Smith**.

Parameters:

Sent string	The string to be processed
Delimiter	1=make spaces into full stops; 0=make full stops into
	spaces

Returns

GRCReturnedString	The sent string with the standardised article
-------------------	-----------------------------------------------

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.acronym("B B C & S.A. U B C CO. K G",0)
?GRCReturnedString
```

Returns: GRCReturnedString BBC&SAUBC CO.KG

Example code (Visual Foxpro)

oTemp=CREATEOBJECT("grctools.grctools") GRCReturnedString=oTemp.acronym("B B C & S.A. U B C CO. K G",0) ?GRCReturnedString

Returns:

GRCReturnedString B.B.C. & S.A. U.B.C. CO. K.G.

Standardize company types

Purpose: to standardize company type indications (Ltd, PLC, SA etc.) and other commonly found words and abbreviations in company names.

Example: Société de la Cité S.A. becomes Ste. de la Cité SA; Burnleys Bank Limited becomes Burnleys Bank Ltd

Parameters:

Sent string	The string to be processed
Country code	Country code
Case	Case in which to write the standardised form: 1=UPPER
	CASE; 0=Mixed case

Returns

GRCReturnedString	The sent string with the standardised company type
-------------------	----------------------------------------------------

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.comptype("The Bookshop gmbh Limited",'GER',0)
?GRCReturnedString
```

Returns:

GRCReturnedString The Bookshop GmbH Ltd
Standardize department strings

Purpose: to standardize department strings.

Example: Libr. Acquisitions Dept. becomes Library Acquisitions Department; Afd. Inkoop becomes Afdeling Inkoop

Parameters:

Sent string	The string to be processed
Country code	Country code
Case	Case in which to write the standardised form: 1=UPPER CASE; 0=Mixed case

Returns

GRCReturnedString	The sent string with the standardised de	partment string
-------------------	------------------------------------------	-----------------

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.dept("Mgmt Support, Account Dept.",'UNI',0)
?GRCReturnedString
```

Returns:

GRCReturnedString Management Support, Account Department

Parse post office box numbers

Purpose: to identify post office box numbers within street address fields and to move these numbers to a new field, with or without the correct, standardised local-language word for "post office box".

This process works by identifying strings in the user-defined address field which indicate a post office box number. The number(s) following this string are written to a user-defined field (the process stops taking data from the string once anything other than a number or space is found). If required, the correct local-language form of the word "post office box" is also written to this return string. The remaining street address data is stripped of any remaining preceding punctuation (.,-;: or /). Once a string is found, the process stops checking - each address is assumed to have only one post office box number.

Example: Postbox 17, Ooststraat 21 in the Netherlands will be split into two fields: Postbus 17 and Ooststraat 21.

post office boxes which commence with a single letter (e.g. *Locked Bag E142*) or those which end in one or two letters (e.g. *G.P.O. Box 128A* or *P.O. Box 1DT*) are also recognized and parsed. Apparent post office box strings which are not followed by a number are not parsed.

Parameters:

Sent string	The string to be processed
Country code	Country code
post office box string	1=include full localised post office box string in returned
	string; 0=return only post office box number
Casing	Write data in: 1=UPPER CASE; 0=Mixed case
m.GRCReturnedPbox	Returned postbox string

Returns

GRCReturnedString	The sent string without the parsed post office box number	
m.GRCReturnedPbox	The parsed postal code information	

Example code (Visual Foxpro)

m.GRCReturnedPbox = ""
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.pbox("Po Box 17, high street",'UNI',1,1,@m.GRCReturnedPbox)
&& postal code string returned
? m.GRCReturnedPbox
? GRCReturnedString

Returns:

GRCReturnedString	high	street
m.GRCReturnedPbox	P.O.	BOX 17

Standardize thoroughfare strings

Purpose: to standardize strings indicating thoroughfare types and other address type strings ("Street", "strasse", "rue", "house", "apartment", "zone" etc.) within the user-defined field.

Example: R. de Paris becomes rue de Paris; Kölnstr. becomes Kölnstraße etc.

Information required: For each field chosen, **GRC Tools**TM needs to know whether the data should be written in a *standardized* form or in *full*. By default, **GRC Tools**TM writes the data in its long form. However, in some cases a single abbreviation can have more than one long form. For example, *ST* in English might be an abbreviation of *SAINT* or *STREET*; *PTE* in Dutch might be a normal word ending or the abbreviation of *PORTE*, and so on. In these cases, all occurrences are *standardized* to the short form. Thus:

SAINT HELENS ST GEDEMPTE PORTE

will become

ST HELENS ST GEDEMPTE PTE

Choosing the option *full* will retain the long form when it already exists, and leave the short forms untouched when found. Thus:

SAINT HELENS ST GEDEMPTE PORTE

will become

SAINT HELENS ST GEDEMPTE PORTE

Standardize will produce more standardized but less accurate results; *full* will produce less standardized but more accurate results.

The option is also provided to change *all* thoroughfare types within the user-specified field, or *only one*. For example, if the string contains the Italian address **V V Emmanual 12**, then changing *all* occurrences will change this to **via via Emmanual 12**. Changing *only one* occurrence will change it correctly to **via V Emmanual 12**. When *One Occurrence Only* is chosen, **GRC Tools**TM will stop looking for thoroughfare types once the first is found, even when this thoroughfare type is already correctly written. Thus **via V Emmanual 12** will remain unchanged - the **V** will not be altered. *All Occurrences* is useful when there is more than one thoroughfare type in a field, e.g. **31 Railroad Terr., 17 High St.** When *One Occurrence Only* is chosen, then you must specify which end of the address string to start searching for the thoroughfare types are usually at the front of the address (*via* **V Emmanual**), whilst they are at the back for countries like the United Kingdom (**High Street**). If *All Occurrences* is chosen, the address end is setting is ignored.

Note that choosing One occurrence only produces more accurate but less standardized data than choosing All occurrences.

Parameters:

Sent string	The string to be processed
Country code	Country code
Standard or full	1=use standardised alternative; 0=use full alternative
String end to search	'Back'=look for the thoroughfare string from back of sent string; 'Front'=look for thoroughfare string from front of sent string
Casing	Write data in: 1=UPPER CASE; 0=Mixed case

Returns

GRCReturnedString The sent string without the parsed postbox number

Example code (Visual Foxpro)

oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.tfare("Berliner Str.",'GER',0,'Front',0,0)
?GRCReturnedString

Returns:

GRCReturnedString Berliner Straße

Move/parse building Numbers

Purpose: to move house numbers from the front to the back of the street address string or vice versa, allowing commas to be added as desired after or before the house number; or to move the house number to a new field.

Example: 27 Wilhelmstrasse becomes Wilhelmstrasse 27 in Germany; rue d'Amiens 27 becomes 27, rue d'Amiens in France.

The process checks the first 10 digits for numeric characters if the house number is being moved from the front; and, because much information can follow house numbers situated at the end of street address strings, all but the first character if the house number is checked when a move is requested from the back. For this reason, the process of moving house numbers from the back can take slightly longer than the process of moving them from the front.

Information required: GRC ToolsTM needs to know whether to move the data within the street address strings (from front to back or vice versa) or to a new field.

If *Within Street Address* is chosen, **GRC Tools**TM needs to know whether the house number should be moved from the front to the back or vice versa, or whether lookup table defaults are to be accepted. You must also specify whether commas should be added after (if the number is being moved to the front of the address string) or before (if the number is being moved to the back of the address string) the house number.

If the house number structure for a country is complicated, such as for Spanish- or Portuguese-speaking countries, it is better to move the house number to a new field than to move it within the field. This prevents the "shuffling" of data within a field.

I

Though the option to add commas is allowed for every country for the sake of flexibility, it is incorrect to add commas to the addresses of some countries. Note also that commas are added/removed for numbers moved during this process, but not for house numbers already correctly positioned. Commas can be added to/removed from these numbers using the process Add/Remove Commas.

If *To new field* is chosen, **GRC Tools**TM needs the name of the field to which to move the number, and whether to start the search from the front of the address string or the back, or whether lookup table defaults are to be accepted.

Numbers often contain a suffix, for example *bis* in 23 *bis rue de Paris*. You may specify a field to which to move this suffix. If you do not specify a field, the suffix will be moved to the same field as the house number

Furthermore, if moving numbers from the back of a street address, a string may occur after the house number and its suffix, as in this case: *Bahnhofstrasse 25 C Zimmer 3*. To enable you to print this data out in the correct order after running this process, you may also specify a field to which to move the string after the house number. In this case, the fields would be filled with: *Bahnhofstrasse*

25 C

Zimmer 3

If no field is specified, the data after the house number and suffix is retained in the original field.

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A street address can contain a whole set of numbers, such as dates. **GRC Tools**TM attempts only to identify the house number. Checking from the end of the address which is most likely to contain the house number greatly increases its accuracy.

Addresses in Switzerland have a different format depending on the language region in which the address is situated. It is therefore necessary to specify the language region.

Parameters:

Sent string	The string to be processed
6	

Country code	Country code
Language region	ISO639-2 language code for Switzerland: fra=French,
	deu=German, ita=Italian
Move number to where	1=numbers to be moved within string; 2=number to be
	moved to a new field
Comma requirements	1=comma required; 2=no comma required; 0=accept lookup
	table defaults
String end to start search	'Back'=starts looking for a number at the right-hand side of
	the string; 'Front'=starts looking for a number at the left-
	hand side of the string; a space (' ')=accept lookup table
	defaults
Returned string without house	Returned string without the house number
number	
House number	String containing house number if number is to be moved to
	a new string
House number suffix	String containing recognisable house number suffixes
House number suffix suffix	String containing non-recognisable house number suffixes
	and/or the string found after a house number suffix

Returns

GRCReturnedString	Corrected string if moved within strinf or unchanged sent
	data if moved to a new string.
m.GRCAddressString	Sent string without house number
m.GRCNumberString	House number including recognisable suffix
m.GRCSuffixString	all data in sent string after house number
m.GRCPostSuffixString	String containing non-recognisable house number suffixes
	and/or the string found after a house number suffix

GRCReturnedString =oTemp.snumber("19 ter High street ",'FRA','Front',2,1,' ',@m.GRCAddressString, @m.GRCNumberString, @m.GRCSuffixString, @m.GRCPostSuffixString)

Example code (Visual Foxpro)

m.GRCAddressString=" " && Note SPACE not EMPTY m.GRCNumberString=" " && Note SPACE not EMPTY m.GRCSuffixString=" " && Note SPACE not EMPTY m.GRCPostSuffixString=" " && Note SPACE not EMPTY oTemp=CREATEOBJECT("grctools.grctools") GRCReturnedString =oTemp.snumber("19 ter High street ",'FRA','Front',2,1,' ', @m.GRCAddressString, @m.GRCNumberString, @m.GRCSuffixString, @m.GRCPostSuffixString) ?GRCReturnedString ?m.GRCAddressString ?m.GRCAddressString ?m.GRCSuffixString ?m.GRCSuffixString ?m.GRCSuffixString

Returns:

GRCReturnedString	19 ter High Street
m.GRCAddressString	ter High Street
m.GRCNumberString	19
m.GRCSuffixString	
m.GRCPostSuffixString	ter

GRCReturnedString =oTemp.snumber("High street 17, Unit 5",'UNI','Back',1,2,' , @m.GRCAddressString, @m.GRCNumberString, @m.GRCSuffixString, @m.GRCPostSuffixString)

Returns:

GRCReturnedString m.GRCAddressString High Street Unit 5

m.GRCNumberString	17
m.GRCSuffixString	
m.GRCPostSuffixString	17 High Street Unit 5

GRCReturnedString =oTemp.snumber("17 High street, Unit 5",'UNI','Back',1,2,' ', @m.GRCAddressString, @m.GRCNumberString, @m.GRCSuffixString, @m.GRCPostSuffixString)

Returns:

GRCReturnedString m.GRCAddressString m.GRCNumberString m.GRCSuffixString m.GRCPostSuffixString 17 High Street, Unit 5

Parse Building Number Suffix

Purpose: to parse the part of the house number from the first non-numeric character to a new field.

Example: 27-29 becomes 27 and -29; 1d, 7th floor becomes 1 and d, 7th floor.

Though not all countries use addressing systems that include house numbers, this process can be run on data from any country for the sake of maximum flexibility.

Information required: For each field chosen, **GRC Tools**TM needs to know to which field to move the house number suffix.

Parameters:

Sent string	The string to be processed
Country code	Country code
GRCSuffix	The variable returned containing the house number suffix
GRCSuffixSuffix	The variable returned containing the string following the house number suffix

Returns

GRCReturnedString	The sent string without the house number suffix
GRCSuffix	The house number suffix
GRCSuffixSuffix	The string following the house number suffix

Example code (Visual Foxpro)

```
GRCSuffix=' '
GRCSuffixSuffix=' '
GRCSuffixSuffix=' '
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.nrsuffix("UNIT 19/B,bis ",'UNI', @GRCSuffix,
@GRCSuffixSuffix)
&& string to be processed; country code;
&& variable to write suffix to; variable to write suffix suffix to
?'GRCReturnedString='+GRCReturnedString
?'GRCSuffix=' + GRCSuffix
?'GRCSuffixSuffix='+GRCSuffixSuffix
```

Returns:		
GRCReturnedString	UNIT	19
GRCSuffix	/B	
GRCSuffixSuffix	bis	

Add/remove Commas

Purpose: to standardize house number/street address formats by either adding commas after (if the number is at the front of the address string) or before (if it is at the end) the house number; or by removing the commas from these places.

This process checks the first 8 characters of the street address string if the house number is at the front of the string, or the last 8 if it at the end of the string. This process takes into account not just the position of the house number, but also its position relative to other strings, such as stand-alone characters (assumed to be part of the house number) or other strings which should not be split from the house number with a comma. Spacing is also corrected. This process is best illustrated using examples:

Examples:

House number at front, add commas:

1,A	becomes	1, A
1 ABC	becomes	1, ABC
1 A ABC	becomes	1 A, ABC
1A ABC	becomes	1A, ABC
1 A,ABC	becomes	1A, ABC
1 BIS ABC	becomes	1 BIS, ABC

House number at back, add commas:

,1	becomes	,1
ABC 1	becomes	ABC, 1

House number at front, remove commas:

1,A	becomes	1 A
1, ABC	becomes	1 ABC
1 A,ABC	becomes	1 A ABC
1A, ABC	becomes	1A ABC
1 A, ABC	becomes	1A ABC
1 BIS, ABC	becomes	1 BIS ABC

House number at back, remove commas:

ABC,1	becomes	ABC 1
ABC, 1	becomes	ABC 1

commas to the addresses of some countries.

Information required: For each country specified, **GRC Tools**TM needs to know whether commas are to be added or removed, and at which end of the address to look for the house numbers.

Though the option to add commas is allowed for most countries for the sake of flexibility, it is incorrect to add

Addresses in Switzerland have a different format depending on the language region in which the address is situated. It is therefore necessary to specify the end of the string in which the number is currently written and whether commas should be added or removed per language region, along with the name of the field where the language code is written and the codes

Parameters:

Sent string	The string to be processed
Country code	Country code
Language code	For Switzerland, the ISO 639-2 language code
	(deu=German, fra=French, ita=Italian)

which have been used (assigned, if not already existing, using Assign language region).

Comma action	1=add comma; 2=remove comma
Determine	

Returns

GRCReturnedString	The sent string with added or removed comma

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.commas("Unit 17 B St Helens Avenue","UNI",'ita',2)
?GRCReturnedString
```

Returns: GRCReturnedString Unit 17 B St Helens Avenue

oTemp=CREATEOBJECT("grctools.grctools") GRCReturnedString=oTemp.commas("Unit 17 B St Helens Avenue","UNI",'ita',1) ?GRCReturnedString

Returns:

GRCReturnedString Unit 17 B, St Helens Avenue

House number/letter format

Purpose: to split or concatenate house numbers and their associated single characters.

Example: 1 A London Road becomes 1A London Road; or 1A London Road becomes 1 A London Road

This process checks the first 8 characters of the street address string if the house number is at the front of the string, or the last 8 if it is at the end of the string. It searches for all numbers followed by a single character followed in its turn by a space or a comma.

Information required: For each country specified, **GRC Tools**TM needs to know at which end of the street address string the house number is situated, and whether the house numbers and their associated letters need to be concatenated (1 A to 1A) or split (1A to 1 A).

Addresses in Switzerland have a different format depending on the language region in which the address is situated. It is therefore necessary to specify these preferences per language region, along with the name of the field where the language code is written (by the process *Assign language region* if not already existing) and the codes which have been used.

Parameters:

Sent string	The string to be processed
Country code	Country code
Language code	For Switzerland, the ISO 639-2 language code
	(deu=German, fra=French, ita=Italian)
Number action	1=split the house number from its suffix; 2=concatenate the
	house number to its suffix

Returns

GRCReturnedString	The sent string with altered house number

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.nsplit("Unit 17B St Helens Avenue","UNI",'ita',1)
?GRCReturnedString
```

Returns:

GRCReturnedString Unit 17 B St Helens Avenue

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.nsplit("Unit 17 B St Helens Avenue","UNI",'ita',2)
?GRCReturnedString
```

Returns:

GRCReturnedString Unit 17B St Helens Avenue

Parse/standardize sorting code

Purpose: to identify numbers and strings indicating sorting codes and to move these codes into a new field, standardizing the format at the same time. For certain countries, sorting code may be assigned if not found within the user-specified field.

In many countries, a sorting code is added, usually after the town name, to allow the post office of the relevant country to send the mail to the correct office for sorting. This code can consist of a string (e.g. **Paris Cédex**), a number (e.g. **Oslo 1**), a combination of the two (e.g. **Lille Cédex 2**), or the name of a province (e.g. **Milano (MI)**).

Example: Lille Cedex 2 becomes Lille and Cédex 2.

Sorting codes are defined in this program as any valid string written directly after, and on the same line as, the city name in an address, and used by postal services as a sorting code, though this may be a province or region name, for example.

The process searches first for strings indicating a sorting code and then searches for any numeric characters at the end of the field specified and adds these to the sorting code written. The string indicating sorting code must be preceded by and followed by at least one space in the user-defined field to be recognized.

Information required: For each string sent, **GRC Tools**TM needs to know if the data in the field is to be written in upper or mixed (upper and lower) case.

In countries where the sorting code is an administrative district, such as Spain and Italy, many of the names of the

In certain countries the sorting code, if not found elsewhere in the address, can be assigned on the basis of the postal code. For this reason, the postal code must be specified.

administrative districts are the same as those of a city within it. To prevent the city name itself from being mistaken for a province name and being moved to a different field, the lookup tables used will not contain the city name as it would be written as a city. Thus for Italy, the lookup table may contain **MI**, the correct sorting code abbreviation for the province of

Parameters:

Sent string	The string to be processed
Country code	Country code
Casing of output string	0=Write sorting code in mixed case; 1=write sorting code in UPPER case.
Postal code	Postal code
GRCSortingCode	Returned variable containing sorting code.

Milano, or (Milano) as the city name will never be found between brackets, but not Milano.

Returns

GRCReturnedString	The sent string with altered house number
GRCSortingCode	Returned variable containing sorting code.

Example code (Visual Foxpro)

```
GRCSortingCode=''
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.sortcode("MILANO (MI)","ITA",0,'21000',@GRCSortingCode)
?GRCReturnedString
?GRCSortingCode
```

Returns: GRCReturnedString MI: GRCSortingCode MI

MILANO MI

Parse/standardize place names

Purpose: to locate, parse and standardize settlement names, replacing foreign or minority language forms of a town name, names incorrectly spelt or including typos, transcribed letters, incorrect diacritical marks and so on with the standardized local language equivalents.

Example:

LONDNO	
16 High Street, London	
Londres	
Station House,London	

becomes

	London
16 High Street	London
	London
Station House	London

To be found for parsing, a settlement name must be on its own in a string or separated from the other string data with a comma. Any trailing commas after parsing are removed. A correctly formatted postal code is required.

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Most lookup tables are shipped with **GRC Tools**TM structured to change foreign words for town names into the local- language equivalent only. However, for countries where a number of languages exists, the rules used for the lookup tables are as follows.

- *Belgium*: language areas are fixed by law the names are altered to the local-language name as defined by law. In mixed language areas, the majority language name is used. Brussels, which is purely bilingual, is excluded from this process.
- *Finland*: the town name assigned (Finnish or Swedish) is that of the majority of speakers in the town concerned.
- *France*: in all cases, the French name is assigned.
- *Greenland*: the Greenlandic rather than the Danish name is assigned.
- *Ireland*: in *An Ghaeltacht* (Irish-speaking areas) the Irish name is assigned. In all other cases, the English name is assigned.
- *Italy*: the Italian name is assigned in all cases.
- *Malta*: the Maltese name is assigned in all cases.
- *The Netherlands*: the Dutch names are assigned in all cases. *Den Haag* is changed to '*s*-*Gravenhage*; *Den Bosch* is changed to '*s*-*Hertogenbosch*.
- *Spain*: Catalan/Valencian names are assigned for towns within the provinces of Catalonia, the Balearic Islands and Valencia. Basque names are assigned for towns within the province of País-Vasco. Galician names are assigned for towns within the province of Galicia. In Navarra, town names are assigned (Basque or Castilian) on the basis of the majority language within each town. In all other cases, Castilian is assigned.
- *Switzerland*: Town names are assigned on the basis of majority language within each town. The bilingual town of Biel/Bienne becomes in all cases *Biel/Bienne*.

The lookup tables used by **GRC ToolsTM** for this process are very large. **GRC ToolsTM** may appear to hang for some time at 0% and 100% during processing. This is normal - avoid interrupting the program at these points.

Information required: For each string sent chosen, **GRC Tools**TM needs to know in which case the corrected version should be written.

Settlement names can be parsed using two search methods – exact string searching and fuzzy matching. Fuzzy matching is less accurate than exact string matching, so it should be used with caution. Using fuzzy matching increases the number of settlements parsed. If you choose to use fuzzy matching, this is always done as well as, and after, exact string matching. It is never done instead of exact string matching.

This process will only work for each town within the postal code area defined within the lookup table. This prevents address components with similar forms to settlement names being incorrectly parsed/standardised. For this reason the process requires knowing in which field the postal code is situated. The postal code should be in its correct format without punctuation or other codes such as country sorting codes (e.g. **GB-**).

Parameters:

Sent string	The string to be processed
Country code	Country code
Postal code	Postal code
Fuzzy logic choice	.f.=do not use fuzzy logic; .t.=use fuzzy logic
Case of parsed/standardised data	1=UPPER case; 0=mixed case
GRCParsedPlace	Returned parsed place name
GRCStdPlace	Returned standardised place name

Returns

GRCReturnedString	The sent string without place name if parsing was successful
GRCParsedPlace	Parsed and standardised place name
GRCStdPlace	Sent string with the place name standardised

Example code (Visual Foxpro)

```
GRCParsedPlace=' '
GRCStdPlace=' '
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.parsetown("High Street, Railway Station, THE
HAGUE","NET",'2511',.f.,0,@GRCParsedPlace,@GRCStdPlace)
?'GRCReturnedString='+GRCReturnedString
?'GRCParsedPlace='+GRCParsedPlace
?' GRCStdPlace ='+GRCStdPlace
```

Returns:

GRCReturnedStrin	ıg	High St	reet, R	Railway	Station	n
GRCParsedPlace		`s-Grav	venhage			
GRCStdPlace	High	Street,	Railwa	y Stati	on, `s-	Gravenhage

Parse/assign provinces Assign provinces/regions Assign regions

Purpose: to identify strings indicating administrative districts (provinces, counties, states, cantons etc.) and to move these strings into a new field, standardizing the format at the same time. For certain countries, province and region name may be assigned if not found within the user-specified field.

Parse/assign provinces is used for countries where provinces are used in addresses and where provinces which are not found can be assigned on the basis of postal code.

Assign provinces/regions is used where province and/or region name can be assigned on the basis of postal code. *Assign regions* is used where region names can be assigned on the basis of postal code.

Example: Milano (MILANO) becomes Milano and MI and the region name Lombardia is assigned.

The process searches first for strings indicating an administrative district. The string indicating administrative district must be preceded and followed by at least one space in the field specified to be recognized. Should no administrative district be found, and postal codes are available within the lookup table, province names (and in certain cases region names) are assigned.

Information required: For each string sent, **GRC Tools**TM needs to know if the province name is to be written in upper or mixed (upper and lower) case; and the variable to which to move/assign the province name.

When *Assign provinces/regions* is chosen, **GRC Tools**TM needs to know the case in which the province/region data is to be written and the variable to which this data is to be moved (if this field already has data in it, it will not be overwritten). Also required is the string containing the postal code. The postal code should be contained in this field in the correct format, without being preceded by a country postal sorting code (**GB-** etc.).

For certain countries, it is possible to assign the province/region on the basis of postal code. **GRC Tools**TM therefore requires a string containing the postal code; the name of the variable to which the region name is to be written, and the case in which it is to be written.

In countries such as Spain and Italy many of the names of the administrative districts are the same as those of a city within it. To prevent the city name itself from being mistaken for a province name and being moved to a different field, the lookup table does not contain the city name as it would be written as a city. Thus for Italy, the lookup table may contain (**Milano**) as the city name will never be found between brackets, but not **Milano**; **Oxon** and **Oxfordshire** but not **Oxford** for the United Kingdom and so on. Equally, if the name of one region is the same as part of the name of another (for example *Lothian* and *East Lothian*, *Yorkshire* and *West Yorkshire* and so on), the shorter form has not been added to the lookup table to prevent the longer form from being incorrectly split, leaving, for example, *West* in one field and moving only the *Yorkshire*.

Avoid running this process with strings containing street addresses. Region names which are part of street addresses, as in 27 Avon Road will be moved.

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- **France**: *Département* names are never found in addresses. These can therefore be assigned on the basis of postal code, they are not otherwise listed in the lookup tables.
- Italy: Provinces and regions strings are searched for, and, if not found, provinces and regions are assigned on the basis of postal code. By default the region names are written in full. If the correct abbreviations (used as a sorting code) are required, use the process Move/Correct Sorting Code
- **Spain** Provinces and regions strings are searched for, and, if not found, provinces and regions are assigned on the basis of postal code. By default the region names are written in full. If they are required between brackets (used as a sorting code),

use the process Move/Correct Sorting Code

• Switzerland: Canton names are often found in addresses but should not be used. They are searched for but cannot be assigned if none is found.

PARSE/ASSIGN PROVINCES

Parameters:

Sent string	The string to be processed
Country code	Country code
Postal code	Postal code
Case of	1=UPPER case; 0=mixed case
parsed/standardised	
PROVINCE data	
Case of	1=UPPER case; 0=mixed case
parsed/standardised	
REGION data	
GRCProvince	Returned parsed province name
GRCRegion	Returned assigned region name

Returns

GRCReturnedString	The sent string without province name if parsing was successful
GRCProvince	Returned parsed province name
GRCRegion	Returned assigned region name

Example code (Visual Foxpro)

```
GRCProvince=' '
GRCRegion=' '
OTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.regions("Milan (MI)","ITA",'20000',1,0,@GRCProvince,
@GRCRegion)
?'GRCReturnedString='+GRCReturnedString
?'GRCProvince='+GRCProvince
?'GRCRegion='+GRCRegion
```

Returns:

GRCReturned	dString	Milan
GRCProvince	e	MI
GRCRegion	Lombardia	

ASSIGN PROVINCES/REGIONS

Parameters:

Sent string	Should be empty (a space)
Country code	Country code
Postal code	Postal code
Case of parsed/standardised PROVINCE data	1=UPPER case; 0=mixed case
Case of parsed/standardised REGION data	1=UPPER case; 0=mixed case
GRCProvince	Returned assigned province name
GRCRegion	Returned assigned region name

Returns

GRCReturnedString	Returned assigned province name
GRCProvince	Returned assigned province name
GRCRegion	Returned assigned region name

Example code (Visual Foxpro)

```
GRCReturnedString=' '
GRCProvince=' '
GRCRegion=' '
OTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.reg2("","ITA",'20000',1,0,@GRCProvince,@GRCRegion)
?'GRCReturnedString='+GRCReturnedString
?'GRCProvince='+GRCProvince
?'GRCRegion='+GRCRegion
```

Returns:

GRCReturned	MI	
GRCProvince		MI
GRCRegion	Lombardia	

ASSIGN REGIONS

Parameters:

Sent string	Should be empty (a space)
Country code	Country code
Postal code	Postal code
Case of parsed/standardised REGION data	1=UPPER case; 0=mixed case
GRCRegion	Returned assigned region name

Returns

GRCReturnedString	Returned assigned region name
GRCRegion	Returned assigned region name

Example code (Visual Foxpro)

```
GRCReturnedString=' '
GRCRegion=' '
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.reg3("","ITA",'20000',1,@GRCRegion)
?'GRCReturnedString='+GRCReturnedString
?'GRCRegion='+GRCRegion
```

Returns:

```
GRCReturnedString LOMBARDIA
GRCRegion LOMBARDIA
```

Parse/standardize forms of address

Purpose: to identify strings indication forms of address and to move these to a new variable, make the strings consistent at the same time.

Example: Mister Smith becomes Mr and Smith; Mons. Dupont becomes M. and Dupont.

Information required: For each string sent, **GRC Tools**TM needs to know if the form of address is to be written in upper or mixed (upper and lower) case.

You must then specify the variable to which to move the form of address, if found.

When a salutation can consist of a single letter, for example \mathbf{M} to indicate **Monsieur** in French-speaking countries, then this has not been added to the lookup table as **GRC Tools**TM cannot distinguish between \mathbf{M} **Dupont** where the \mathbf{M} indicates, for example, **Michel** and **M Dupont** where the \mathbf{M} indicates **Monsieur**.

Parameters:

Sent string	String to be processed
Country code	Country code
Case of	1=UPPER case; 0=mixed case
parsed/standardised	
form of address	
GRCSalutation	Returned parsed/standardised form of address

Returns

GRCReturnedString	Returned string with form of address removed
GRCSalutation	Returned parsed/standardised form of address

Example code (Visual Foxpro)

```
GRCSalutation=' '
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.salut("Dhr. G.R. Rhind","NET",0,@GRCSalutation)
?'GRCReturnedString='+GRCReturnedString
?'GRCSalutation='+GRCSalutation
```

Returns:

GRCReturnedString G.R. Rhind GRCSalutation Dhr

Standardize job titles

Purpose: to standardize titles names into their fullest correct equivalent.

Example: C.E.O. becomes Chief Executive Officer; Mging Dir. becomes Managing director

Information required: For each string sent, **GRC Tools**^{IM} needs to know in which case to write the correct job title data.

Note: this process writes the job title in its most expanded correct form. Thus, **C.E.O**. (English) becomes **Chief Executive Officer**; **Dir. Technique** (French) remains **Dir. Technique** because it is not know if the job title owner is male (**Directeur**) or female (**Directrice**). This being so, the job titles in the database can be very long – the longest currently in the table is 120 characters long.

Parameters:

Sent string	String to be processed
Country code	Country code
Case of standardised	1=UPPER case; 2=mixed case
job title	

Returns

GRCReturnedString	Returned standardised job title
-------------------	---------------------------------

Example code (Visual Foxpro)

oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.jobtitle('BUS MGR','USA',2)?
'GRCReturnedString='+GRCReturnedString

Returns:

GRCReturnedString Business Manager

Remove Accents

Purpose: to replace accented characters in the user-defined field with the correct non-accented equivalents.

Information required: there is a clash in equivalent characters in Belgium between German and Dutch/French; in Switzerland between German, French and Italian; and in Canada between French and English. For this reason, this process handles each language area differently. It is therefore necessary to send the language code in these cases.

For each string sent for processing, **GRC Tools**TM needs to know which case the data is in. Though it may seem self-evident that an upper-case accented-letter is replaced by an equivalent upper-case letter without accent, for some languages an accented character may be replaced by more than one letter and the casing of these letters needs to be assigned. For example, the German $\ddot{\mathbf{U}}$ is replaced by \mathbf{Ue} at the start of a mixed-case word and by \mathbf{UE} at the start of an upper case string.

Parameters:

Sent string	String to be processed
Country code	Country code
Language region code	language code for Switzerland, Belgium or Canada: fra=French, deu=German, ita=Italian, nld=Dutch, eng- English
Case of data being processed	1=UPPER case; 0=mixed case

Returns

<i>GRCReturnedString</i> Returned string with removed/replaced accents

Example code (Visual Foxpro)

```
oTemp=CREATEOBJECT("grctools.grctools")
GRCReturnedString=oTemp.remacc("ÄBCĐÉFGHÏJKLMNÒPQRSTÜVWXYZÖ",'SWI','deu',0)
?'GRCReturnedString='+GRCReturnedString
```

Returns:

GRCReturnedString AeBCÐÉFGHÏJKLMNÒPQRSTUeVWXYZOe

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